

## TORBAY JOINT HEALTH & WELLBEING STRATEGY

### PROGRESS REPORT – DIGITAL INCLUSION

SEPTEMBER 2022

<b>5 Digital inclusion</b>	
<b>Progress against programme delivery measures</b>	
Cross-sectoral Digital Inclusion Group to enable digital inclusion within Torbay	Digital Inclusion Network established with the primary focus on collaboration and promoting a community-led model to support digital participation.
Support people to get online & use digital health & care resources	The Network has grown to include much wider ranging representatives from the statutory, voluntary and charity sectors, particularly those that provide digital support to the local community. These Network members are kept informed of local digital offers and initiatives and linked up with joint working opportunities with other members. This had led to hundreds of local people supported digitally by Network members in the last 12 months alone.
Incorporate digital inclusion & accessibility in NHS & Council strategic planning	Digital inclusion and accessibility incorporated in Torbay Council, TSDFT and ICS. Collaboration within the network has led to the production of two feedback reports centred on digital inclusion which are being shared with NHSE and the AHSN to potentially influence future digital planning.
Other comments on progress?	COMF funding has been extended to support Engaging Communities South West to lead on the development of this work to 31 March 2023. After this date, without further investment there will be risk to continuation of this work.  At scale interventions will not be possible without funding.
<b>Progress against delivery of cross-cutting measures</b>	
➤ Include <b>environmental sustainability</b> as a key element in all policies	Redistribution of pre-owned IT equipment part of the programme of work
➤ Make environmental sustainability a factor in decision making in all new policies & procurement contracts	Redistribution of pre-owned IT equipment part of the programme of work

<ul style="list-style-type: none"> <li>➤ Explore how <b>physical activity</b> can be included</li> <li>➤ Work with us to implement Torbay on the Move</li> </ul>	<p>Nil to report</p>
<ul style="list-style-type: none"> <li>➤ Participate in a system wide approach to <b>housing</b> including homeless prevention, quality of accommodation and availability of affordable accommodation</li> <li>➤ Work in partnership with other agencies to identify and prevent homelessness in those accessing your service</li> </ul>	<p>Nil to report</p>
<ul style="list-style-type: none"> <li>➤ Carry out an <b>EIA</b> for all service changes</li> <li>➤ All employees trained to recognise the needs of minority &amp; ethnic groups</li> <li>➤ Ensure that digital care pathways increase inclusion</li> </ul>	<p>Inclusion and digital pathways integral to this work</p>
<ul style="list-style-type: none"> <li>➤ Sign up to the Devonwide Commitment to <b>Carers</b></li> <li>➤ Proactively identify &amp; report on carers in the workforce</li> <li>➤ Health &amp; care set targets for identifying carers</li> <li>➤ Become 'carer-friendly' organisations</li> </ul>	<p>Carers are a key target population, with a number of projects focused on this cohort.</p>
<ul style="list-style-type: none"> <li>➤ Health &amp; Care provide training on <b>domestic abuse and sexual violence</b> &amp; use a <b>trauma-informed</b> approach</li> </ul>	<p>Nil to report</p>
<p><b>Citizen feedback</b></p>	
<p>Describe any engagement, co-design or co-production work you have undertaken in your workstream</p>	<p>An online presence for the Network was established on the Devon Connect website, which included a private dashboard for members to further connect with each other between meetings and collaborate.</p> <p>There are also plans in place to bring the Network together face-to-face in a public event to support local residents in October 2022, provided COVID-19 protocols continue to reduce.</p>